Producer Compliance Requirement Management
For Adjusters

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The dynamic nature of the insurance licensing industry causes it to be increasingly complex with a myriad of rules varying from state to state. Adjusters must fulfill many requirements before they are able to obtain a license. Understanding and adhering to regulatory processes is paramount in maximizing operational efficiencies and financial investments. Utilizing technology to drive regulatory compliance addresses the ability for organizations to maximize their investment. Thus, adjusters need an efficient and intuitive solution that is highly configurable and easy to use to streamline and automate their management operation.

Rhoad's Professional Compliance & Requirements Management (PCRM) is an easy-to-use, highly configurable, web-based solution designed to fit all your adjuster licensing needs. PCRM manages routine tasks and provides you with comprehensive support to comply with industry regulatory standards and third party service providers, allowing you to stay focused on managing your adjuster and claims management needs.

Anyone can use PCRM, with its simple-to-use dashboard. Users can customize workflow by designating roles and assigning tasks. Reminders are scheduled for whenever a license is expiring or when a state has made regulatory changes, ensuring that you are always updated on changes in insurance licensing. Various types of reports can be generated for corporate analysis via PCRM as well.

PCRM is integrated with many third party systems (PDB, NIPR, CE providers, background checker), and will integrate with your legacy system seamlessly to ensure a smooth data flow between systems. PCRM does so by using a standardized file format during data import and export to optimize data readiness for later data flow to the various third party service providers.

Key Features

- Web-based
- Workflow including automated user task creation and notifications
- Appointment and Termination processing
- Real-time interfaces to update internal enterprise-level applications
- Non-compliant agent analysis with state license tracking
- Reconcile appointments with all 50 state systems, including non-appoint states
- Document management and storage
- Report generation
- Track E&O and Fidelity coverage
- Updates on changes in state regulations for all states
- PDB and NIPR integration
- Application tracking