

FLORIDA

As many of you might know, a few months ago we turned off the “Forgot Password” functionality on our MyProfile licensee portal. Since then, we’ve been working to improve how applicants/licensees retrieve their password if they forget it. The new functionality will work like it does for most entities these days, where an email is sent to the applicant’s/licensee’s email address on record with the Department containing a verification code. The verification code is then entered into MyProfile, and the person is able to reset her/his password. A similar process will exist for retrieving a forgotten username. This new functionality will launch later today. If you have any questions, please email us at AgentLicensing@MyFloridaCFO.com.

Thanks,

Bureau of Licensing